Basic Voicemail Guide

Votacall Support Document

Log into the voicemail by dialing intercom 777 or by pressing the Message button. Enter your extension number and your password. (Password will be # on initial setup) Record your name (Initial setup only and for Dial by Name) After Login your options are:

1. Record and send a message (Internal only)

- -Press 1 to record and 1 to stop recording
- -Press 1 to re-record
- -Press 23 to playback
- -Press *3 to delete
- -Press # to save
- -To send your message enter the extension or extensions you wish to send message to and then press #.

2. Get your Messages:

- -Press 0 to listen
- -Press 1 to reply/forward
- -Press 3 Pause
- -Press 5 rewind
- -Press 6 to advance to end
- -Press **7 to save message
- -Press # to skip the message
- -Press *3 to delete

3. Administer personal greeting:

- -Press 0 to listen to greeting
- -Press 1 to create, change or delete a greeting
- -Press 3 to activate your recording
- -Press # when finished

5. Personal Options:

- -Press 4 to change your password
- -Press 5 to change your name

6. Out calling Options:

- -Press 1 to configure out calling
- -Press 3 to change your out calling number
- -Press 6 to turn off out calling
- -Press 9 to turn on out calling
- -Press *7 to return to menu options.

Any questions please contact Votacall Support at 781-693-0660