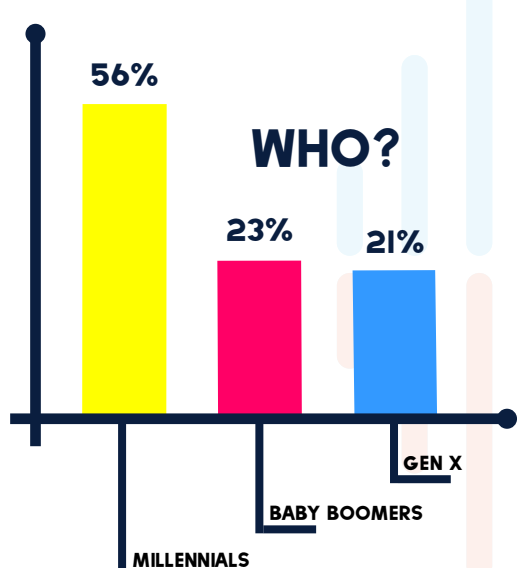votacall
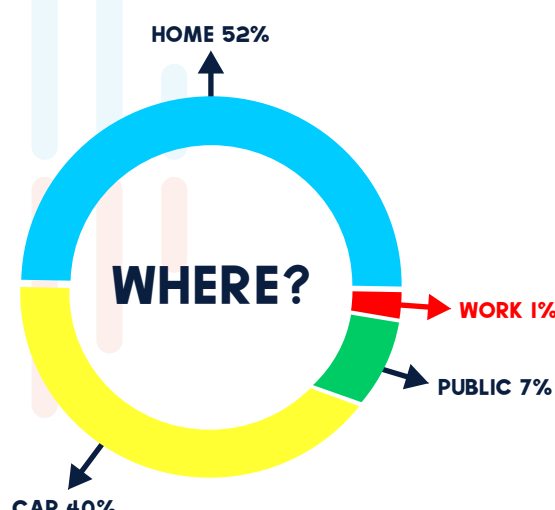
The Business Case for

a

Speech Enabled Workplace

71%

71% of people polled in the U.S. are already using **SPEECH ASSISTANTS** in their personal lives

WHO IS USING SPEECH ASSISTANTS?

WHO?

- 56% MILLENNIALS
- 23% BABY BOOMERS
- 21% GEN X

WHERE ARE THEY USING SPEECH ASSISTANTS?

WHERE?

- HOME 52%
- WORK 1%
- PUBLIC 7%
- CAR 40%

YEAR OVER YEAR GROWTH

Speech Assistant Products

Year over Year

Growth

YoY Growth **25%**

SPEECH TECHNOLOGY IN BUSINESS

3 factors keeping speech tech out of the office

EXPENSIVE	QUIRKY & CLUNKY	POOR EXPERIENCE
PRICED FOR THE LARGE ENTERPRISE WITH AN IT STAFF & BIG BUDGET	**3RD PARTY HARDWARE & SERVICE**	**POOR INTERNAL & EXTERNAL CUSTOMER EXPERIENCE**
LARGE UPFRONT COSTS • ONSITE HARDWARE • ONSITE INSTALLATION **LARGE ONGOING COSTS** • HARDWARE MAINTENANCE • SUPPORT CONTRACTS • SOFTWARE UPDATES	• BOLT-ON SERVICE • ➕ POINT OF FAILURE • NOT NATIVE FEATURES • LOOSE INTEGRATION • POOR QUALITY • FINGERPOINTING SUPPORT	• PERFORMS POORLY • NOT USEFUL • HINDERS BUSINESS • EMPLOYEE FRUSTRATION • CLIENT FRUSTRATION • COSTS BUSINESS

HOW IS VOTACALL *chitchat* DIFFERENT?

Votacall *chitchat*
Speech Enabled Business VoIP

chitchat

1 Low Cost
- Cloud Based SaaS
- No Hardware
- No Upfront Costs
- No Ongoing Costs
- Updates Included
- Upgrades included

3 User Experience
- Intuitive
- Speech Attendant
- Anywhere Access
- Speech Access to Contacts
- Speech Access to Features
- Speech Attendant
- Support: Fully Managed
- Quick Connections
- Simple Communications
- Superior Experience
- We Own the Outcome

2 Seamless Functionality
- Native Functionality
- A Votacall Software Product
- Developed for Votacall VoIP
- Integrated with Votacall VoIP
- Superior Accuracy via Patented Tech - Logical Choice

SIMPLE CONNECTIONS | SUPERIOR EXPERIENCE

The Customer Experience is the only Metric

votacall